Zwipe Access Best Practices to Enrollment

Following these Best Practices during enrollment will allow for years of reliable performance

1. Wash Hands
   a. Soap and water if available, or,
   b. Moist Towelette dispenser at the enrollment location
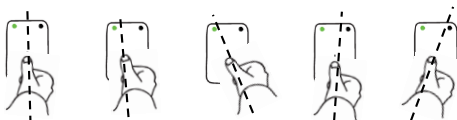
2. Pre-Enrollment Practices Option
   a. Use a Zwipe *Demo Card* to practice finger placement to experience proper enrollment on a normal more/daily use card.
   b. Use a *Normal mode card* and practice finger placement 5 or 6 times, securing a Green LED, then Stop enrolling and let the card power down. No templates will be saved once the card powers down with less than 10 images captures. Restart enrollment and capture 10 full images.

3. Holding the card during enrollment
   a. Hold the card flat in your palm in the opposite hand during enrollment.
   b. Do not place card on a table and enroll standing up as this results in the finger being more vertical than flat. The card performs best with fingerprints, not fingertips.

4. Thumb position
   a. Use the center of the thumb to provide the greatest surface area to capture quality images.
   b. Place thumb flat on the fingerprint sensor trying to cover the entire sensor including the silver frame.
   c. Reposition the enrolling thumb with every capture changing the orientation to the sensor to represent daily use.

   d. Do not roll your finger side-to-side across the face of the scanner like you see on TV shows.

4. Finger Pressure
   a. Moderate finger pressure on the sensor is best.
   b. To little pressure can result in a failure to capture the fingerprint (Red LED flashes).
   c. To much pressure, (i.e., finger turns colors) distorts the fingerprint.

5. Use "On Button" as a fingertip guide
   a. During enrollment align the top of your thumb with the "on button" for consistent finger placement for enrollment and daily authentication use.

6. If experiencing rejections during enrollment
   a. Practicing on a Demo card or Normal mode cord allows you to test different fingers for best enrollment and daily use experience.
   b. Do not "force" the use of a finger that is experiencing enrollment rejections. You have 9 other options to consider.

7. Take your time
   a. Do not rush the enrollment process. You can stop enrollment at any time *before 10 images* are captured and saved. Simply let the card time out and power down. No images have been saved.

8. Post-Enrollment practice
   a. Have card owner authenticate several times immediately after enrollment with a reader connected to the PACS system to become comfortable with daily use and to identify any issues before they leave the enrollment station.

9. Watch our "How to Enroll" Youtube video:
   a: Cut & Paste link below

https://www.youtube.com/watch?v=yiWGAxppIj8&feature=youtu.be

www.zwipe.com